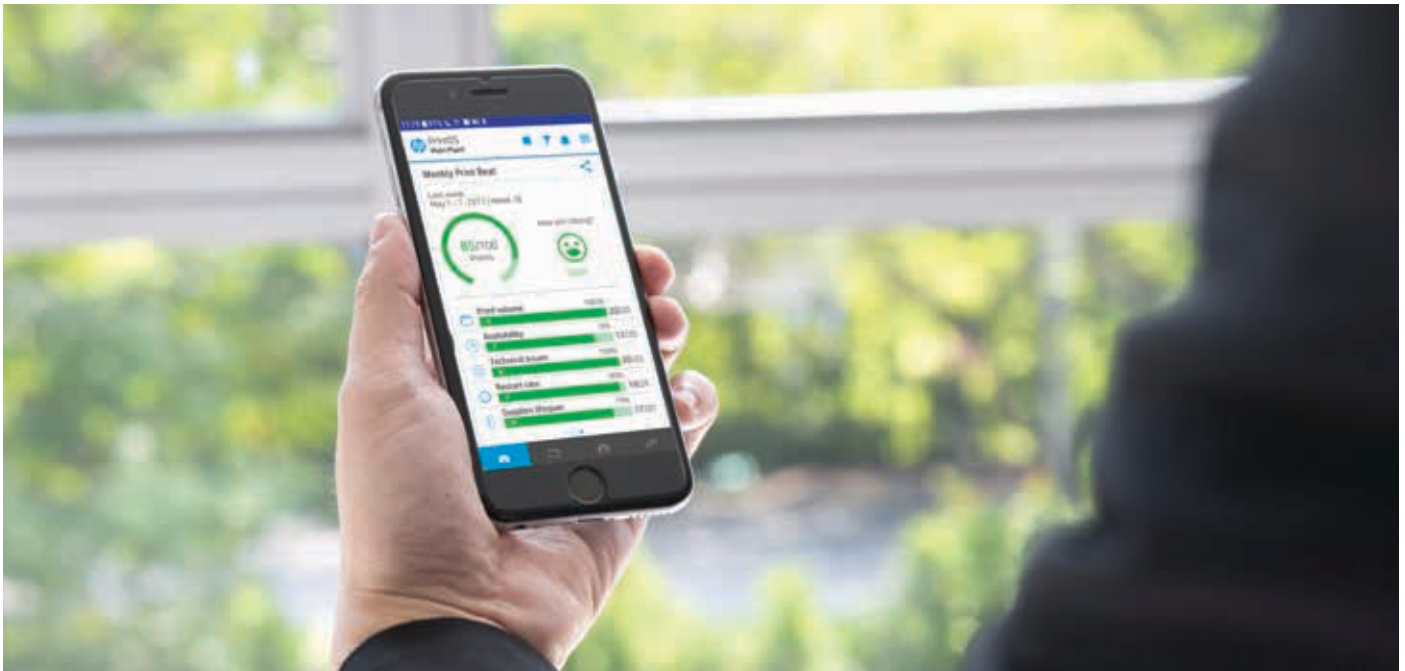# HP PrintOS Mobile App

Be fully informed and in control of press performance on the go

"PrintOS offers anytime, anywhere access, enabling more visibility than ever into our business. Not only are we using PrintOS to drive better print performance, but it's empowering operators with the right tools to better oversee production. It's fantastic."

– Graeme Parry, Production Director | ProCo

Control your print production operation, anytime, anywhere from any connected device.

Today's business world waits for no one. Printing company owners and production managers need to know what's happening with their print production in real-time and to react promptly to issues, disruptions, and opportunities. With the HP PrintOS Mobile app, wherever you are on the production floor, in another part of the building, or on the other side of the world, you always have visibility and insight into vital aspects of your business.

View – Get a near-real-time view of your HP equipment status, printing volume and progress, service calls and more.

Control – Be informed about your press/printer events in near-real time and share them with your team to enable fast action.

Improve – Understand trends and make quick, accurate decisions based on key performance indicators (KPIs) and historical reports. Leverage personalized recommendations to identify opportunities to increase productivity.

The HP PrintOS Mobile app provides direct access via a mobile device[1] to select HP PrintOS capabilities, so you are always connected to your HP presses and printers.

[1] HP PrintOS Mobile is compatible with mobile devices running Android 4.0 or later or iOS 8 or later. A widget is available for Android devices.

HP PrintOS

Mobile app is part of HP PrintOS, a print production operating system with apps that help companies get more out of their HP presses and printers, and simplify and automate their production processes. Access the open and secure cloudbased PrintOS platform anytime, anywhere.

Visibility and control that's accessible anytime, anywhere

Performance information and insight

Get a quick, near-real-time view of multiple aspects of your print production and printer/press performance status via the PrintOS Mobile main screen. Click to get more detailed information and share a snapshot with team members at any time. With up-to-date information at hand, you can take fast action to limit the impact of disruptions, improve productivity, and get more from your HP equipment.

• **Jobs today** – See how many jobs are currently in the queue, and click to see the most recently completed and upcoming jobs.

• **Production today** – Track your HP equipment performance from anywhere, with an overview of real-time print production progress compared with a personalized daily goal. You can also see the status of each HP printer or press connected to PrintOS. If you have multiple types of HP equipment, such as HP Latex printers and HP Indigo digital presses, you can easily switch between the different printer family views.

• **Weekly Print Beat** –View the weekly summary of press performance and utilization, presented as key performance indicators.

• **Service calls status view** – Get an immediate understanding of current press or printer issues by seeing which services calls are open or were recently closed.

• **Personal Advisor** – See what new Personal Advisor messages have come in, to help you take simple actions to significantly improve your print production operation.

• **Reports** – See Print Beat historical and near-real-time reports, and drill down with a click to see an analysis of your printer/press performance and utilization data.

• **Live chat** – Get fast answers to your questions with one click to start a chat with an HP representative.

Mobile notifications

Receive real-time notifications about press or printer performance on your mobile device, according to the preferences you set. Currently available notifications include the following, with more to come soon.

• **Daily digest** – Receive a quick-glance snapshot of the previous day's performance of your HP equipment.
• **New Print Beat weekly score** – Receive a notice that a new weekly Print Beat score is available to view.
• **New Personal Advisor message** – Receive a notice that there is a new Personal Advisor advice message.
• **Service calls updates** – Get notifications of new service calls when they are opened and again when they are resolved.
• **PrintOS Box** – Get notifications whenever a new folder arrives in your inbox.

Supported press families

Some app features are currently available only for selected press families, as detailed in the table below. However, the HP PrintOS Mobile app is constantly being improved and expanded, with updates released at frequent intervals. Talk to your HP sales representative to find out what new features and capabilities are available for your HP equipment.

Presses / Printers	Jobs today	Production today	Weekly Print Beat	Service calls status view	Personal Advisor	Reports	Mobile notifications	Maintenance status	Live chat
HP Indigo	✓	✓	✓	✓	✓	✓	✓	✓	✓
HP Scitex		✓	✓			✓	✓		✓
HP Latex Industrial	✓	✓	✓			✓	✓		✓
HP PageWide Web Press			✓			✓	✓		✓

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